From: bdouglas@hamakua.Central.Sun.COM@inetgw

To: Microsoft ATR

Date: 1/11/02 3:02pm

Subject: Paragraph 24 -27

To whom it may concern,

Reference paragraphs 24 - 27 I would like to comment.

Three years ago I tried to buy a PC from Dell and did not want windows. I went to their web site and found what I wanted. So I called up Dell and asked if I could buy the PC without Windows and at first they said no but then agreed to. I then inquired about the price without Windows and it was the same as with Windows. It was explained to me by one of the sales persons that Dell was forced by Microsoft to sell a Windows license with every PC, regardless if the OS was every installed or used.

So not only do they tie I.E. and other applications to the PC but the OS as well.

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